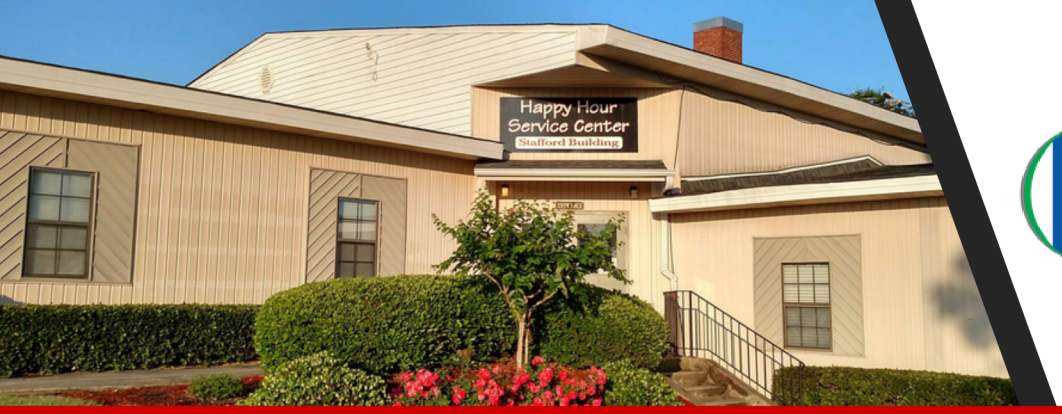


HAPPY HOUR
SERVICE CENTER
Helping Exceptional Citizens Thrive Since 1956

- BUSINESS TECHNOLOGY CASE STUDY -

THE CLIENT

INDUSTRY: Social Services / Non-Profit
REVENUE: <$5 million
TEAM SIZE: 104 Employees
LOCATIONS: Multi Location in Georgia

THE SITUATION

- Non-profit organization with aging technology and increasing support demand
- 100+ workstations with multiple on-campus and off-campus locations
- Network Infrastructure needed to be updated to support a modern business VoIP phone system
- Previous technology provider unable to keep up with support demand
- Organization experienced MAJOR data loss and backup plan was non-existent
- Multiple technology vendors involved creating management nightmare

THE CLIENTS WORDS

We ultimately partnered with ITVantix in 2016 for our IT, phone and security system needs.

Our experience has been wonderful! The ITVantix team is knowledgeable and the interaction is always courteous and pleasant.

They strive to make personal connections and never make us feel like they are too busy to address our needs.

Chris Fowler
Executive Team



HOW DID WE HELP?

Happy Hour Service Center navigated a major data loss challenge, prompting extensive efforts to rebuild accounting systems. Hindered by outdated technology and insufficient support, the Executive Team sought a positive change, marking a pivotal moment for the organization.

Enter our MAXX Care Fully Managed I.T. Services, designed to seamlessly support growing organizations like Happy Hour.

- We quickly updated their fiber and data cabling infrastructure, ensuring a reliable and efficient backbone for their operations.
- We generously donated a much-needed server, implemented a cutting edge network accounting system and fortified their data with a dependable Local & Cloud-based Backup & Disaster Recovery System.
- We migrated them to the ITVantix MAXX Voice Business Phone System, streamlining their connections and enhancing productivity.
- We ultimately installed Access Control & video surveillance with MAXX Security.

What sets us apart? We don't just fix problems; we offer a comprehensive solution as a Single Source for Technology Support.

CALL US ON (478) 257-4373 TO FIND OUT HOW WE CAN HELP YOU!



Our team would LOVE to help you with your IT. Give us a call on (478) 257-4373 and let's have a quick 10-minute non-salesy chat!

MAXX
I.T. Superhero
e: info@itvantix.com
w: itvantix.com

ITVantix
We Manage Technology